

Webinar

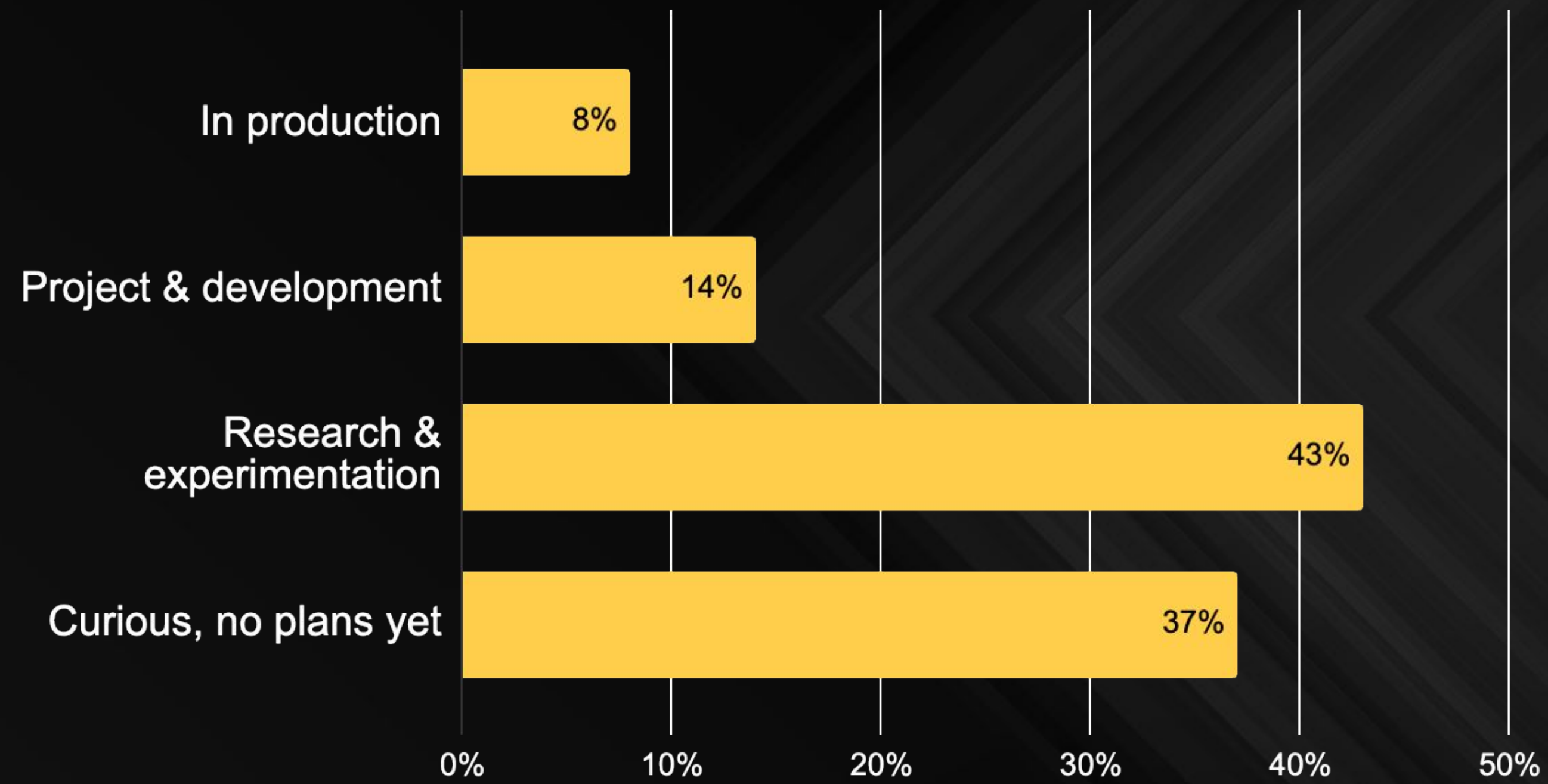
A Blueprint for Agentic AI Services

Best practices for designing and operating
agentic-scale services

Accelerate delivery. Stay safe and be efficient.

Poll question #1

Where are you in your agentic journey?



n = 157 webinar poll respondents

Today's discussion

01

Welcome

Darin Bartik, CMO, Akka

02

The agentic opportunity and the move to a-tier architecture

Richard Li, AI Expert and Entrepreneur

03

A blueprint for agentic services

Tyler Jewell, CEO, Akka

04

Agentic stories and AI in practice

Real-time video augmentation, model-driven personalization, Google Earth AI inference

05

Live Q&A

Q&A transcript and slides to be shared asap

AI is **transforming** our lives



AI Assistant

A *user* app that understands natural language commands and uses a conversational AI interface to complete tasks on-demand.



ChatGPT



einstein



perplexity



Siri



AI Agent

A *system* that can autonomously fulfill goals by interacting with other systems and agents.

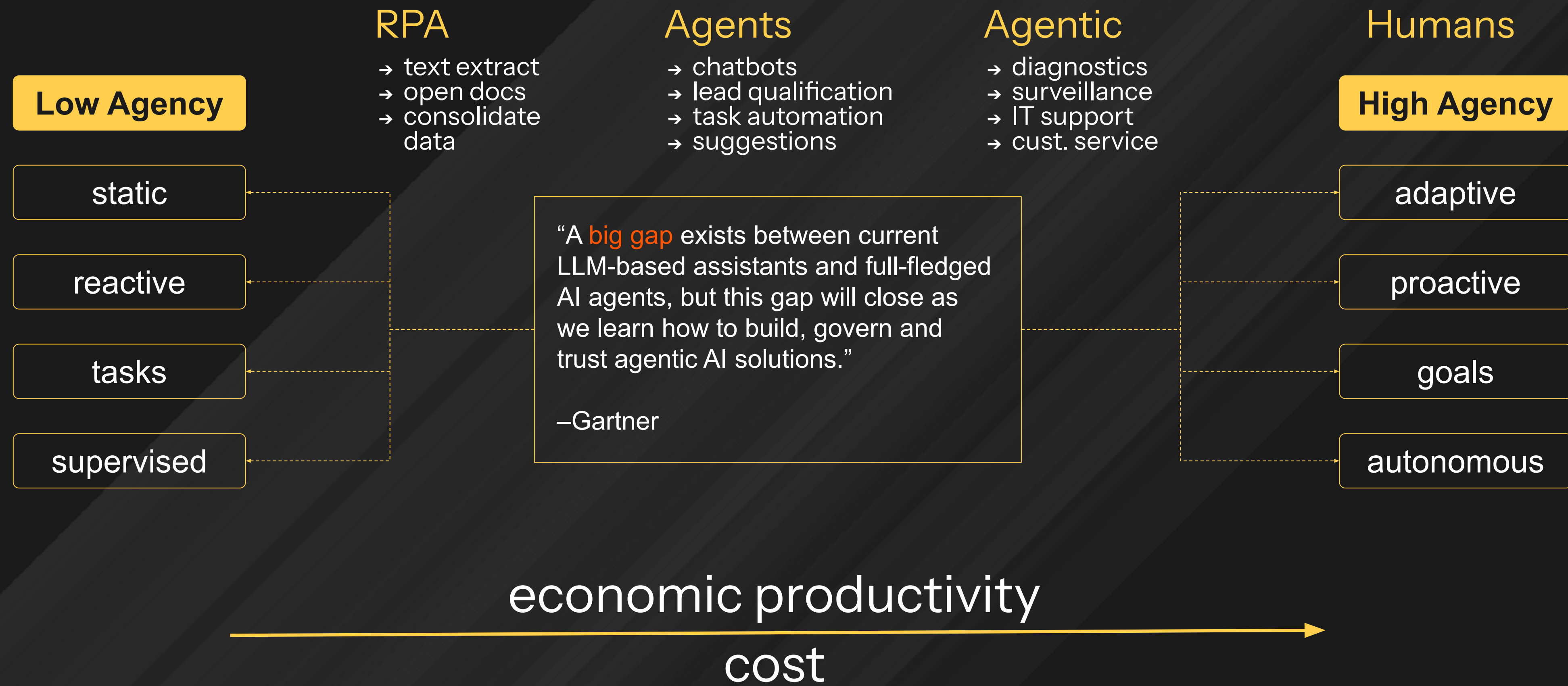


Agentforce

AI at ServiceNow

AI Agency

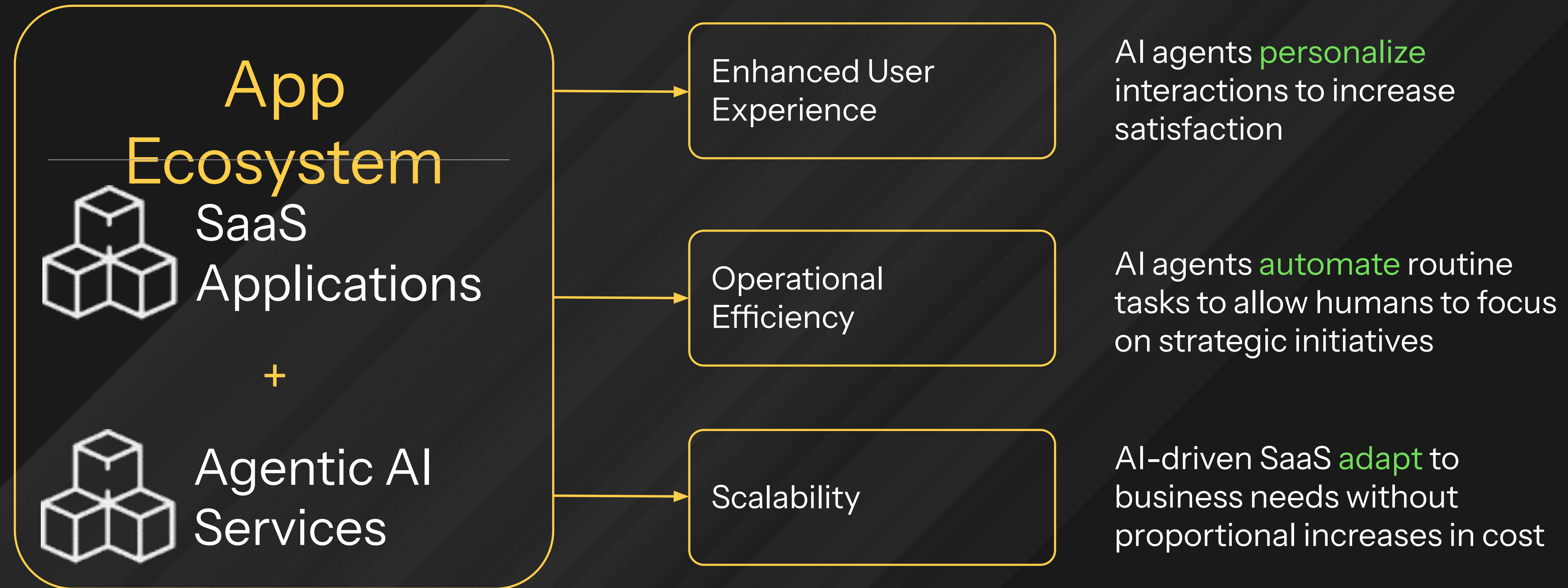
Capacity to make meaning from your environment



A paradigm shift to AI-fueled **app ecosystems**

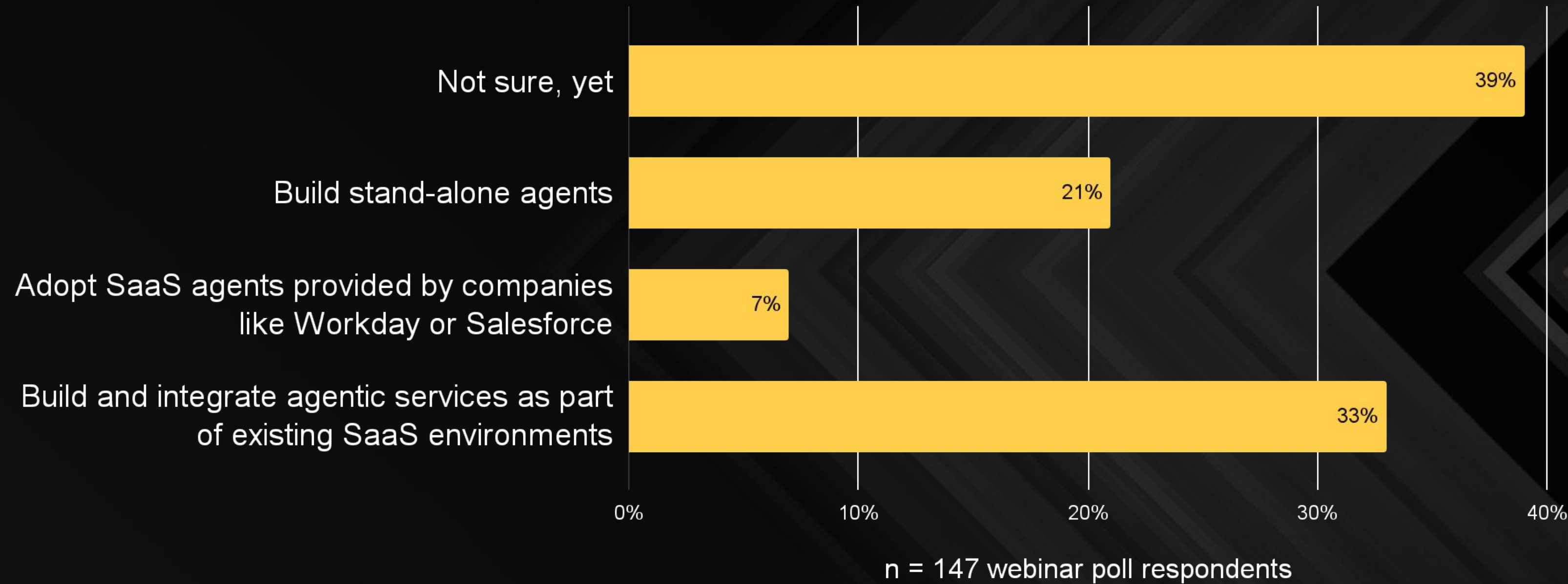
AI agents and apps become part of a **symbiotic** existence

By 2028, 33% of enterprise software applications will include agentic AI, up from less than 1% in 2024.
Gartner, *TSP 2025 Trends: Agentic AI – The Evolution of Experience*, 24 February 2025



Poll question #2

Which approach(es) is your organization considering about agentic apps?



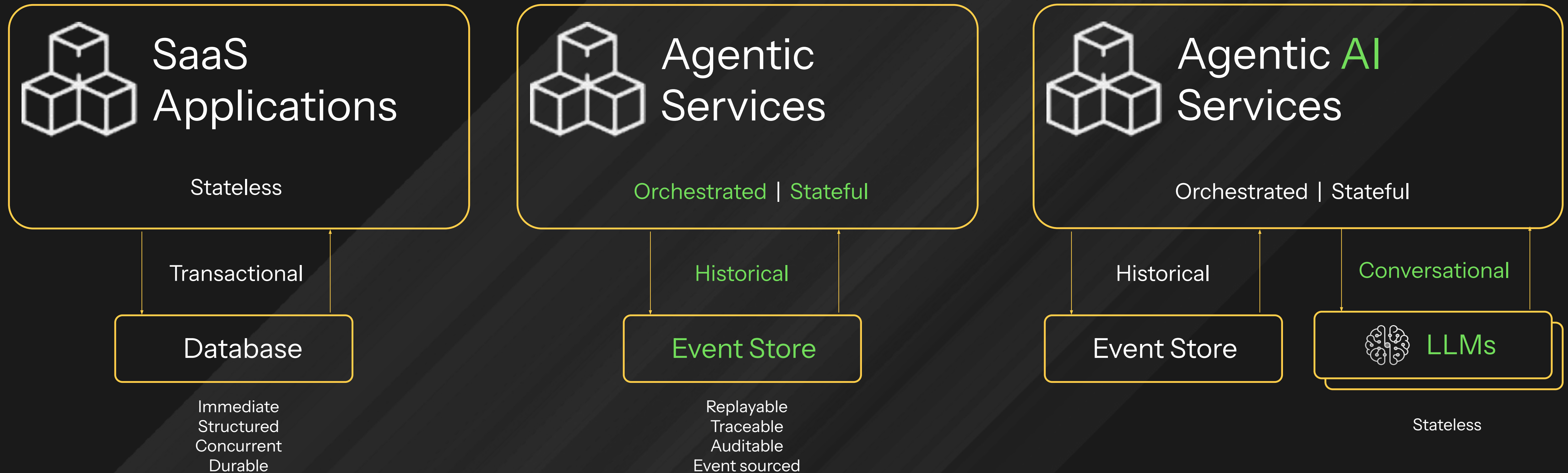
Agentic is the **5th wave of compute**

Every human and device with dozens of sleepless assistants

	Mainframe	Web	Cloud	Mobile	Agentic
Users	thousands	millions	10 millions	billions	trillions
TPS	100	500	2,500	10,000	1,000,000
		5x	5x	4x	100x

Transactional apps → Conversational agents

A fundamental shift from request-response to contextual iterations

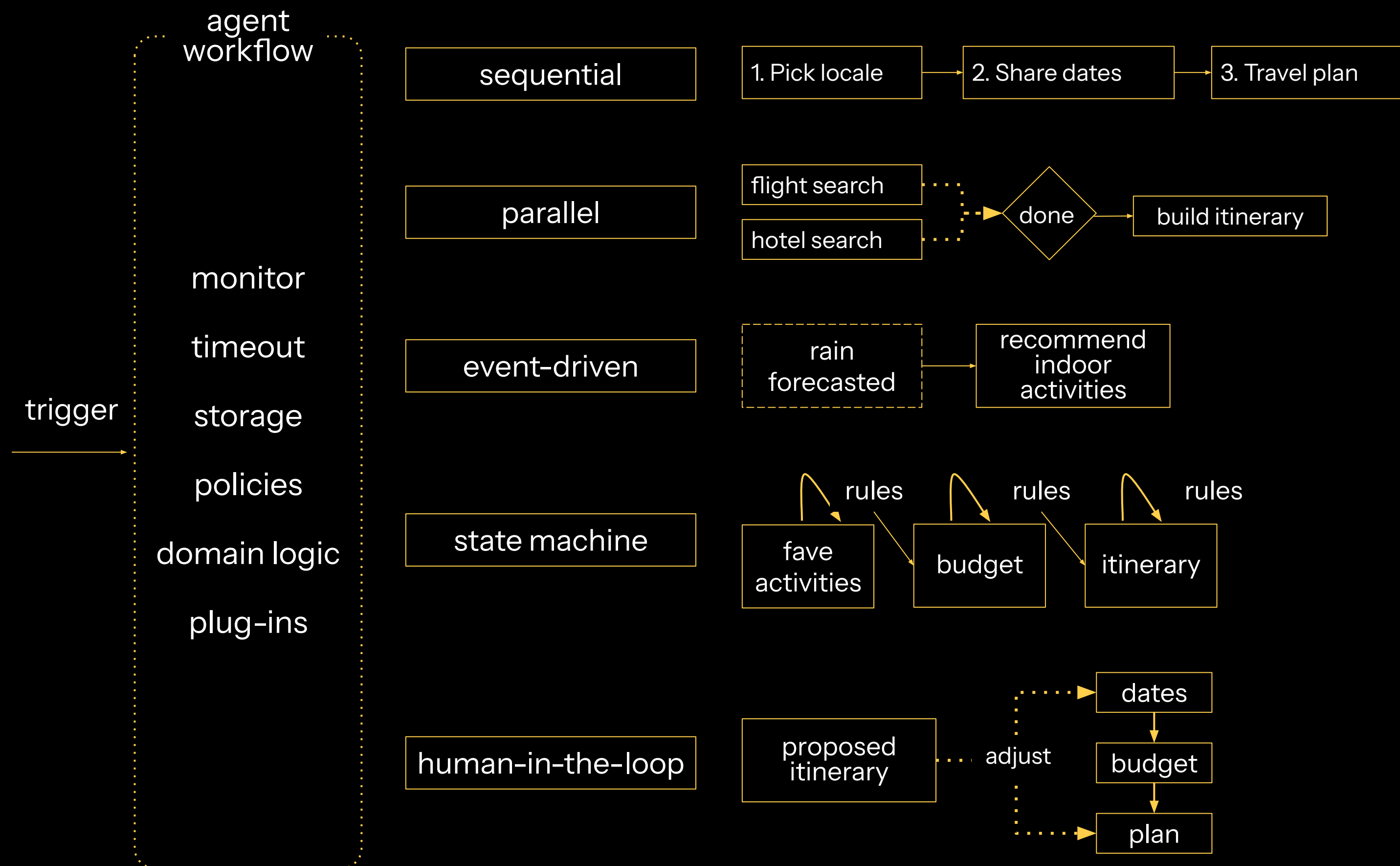


Agents are **orchestrated** services

Workflows: traceable, auditable, debuggable, with point-in-time recovery

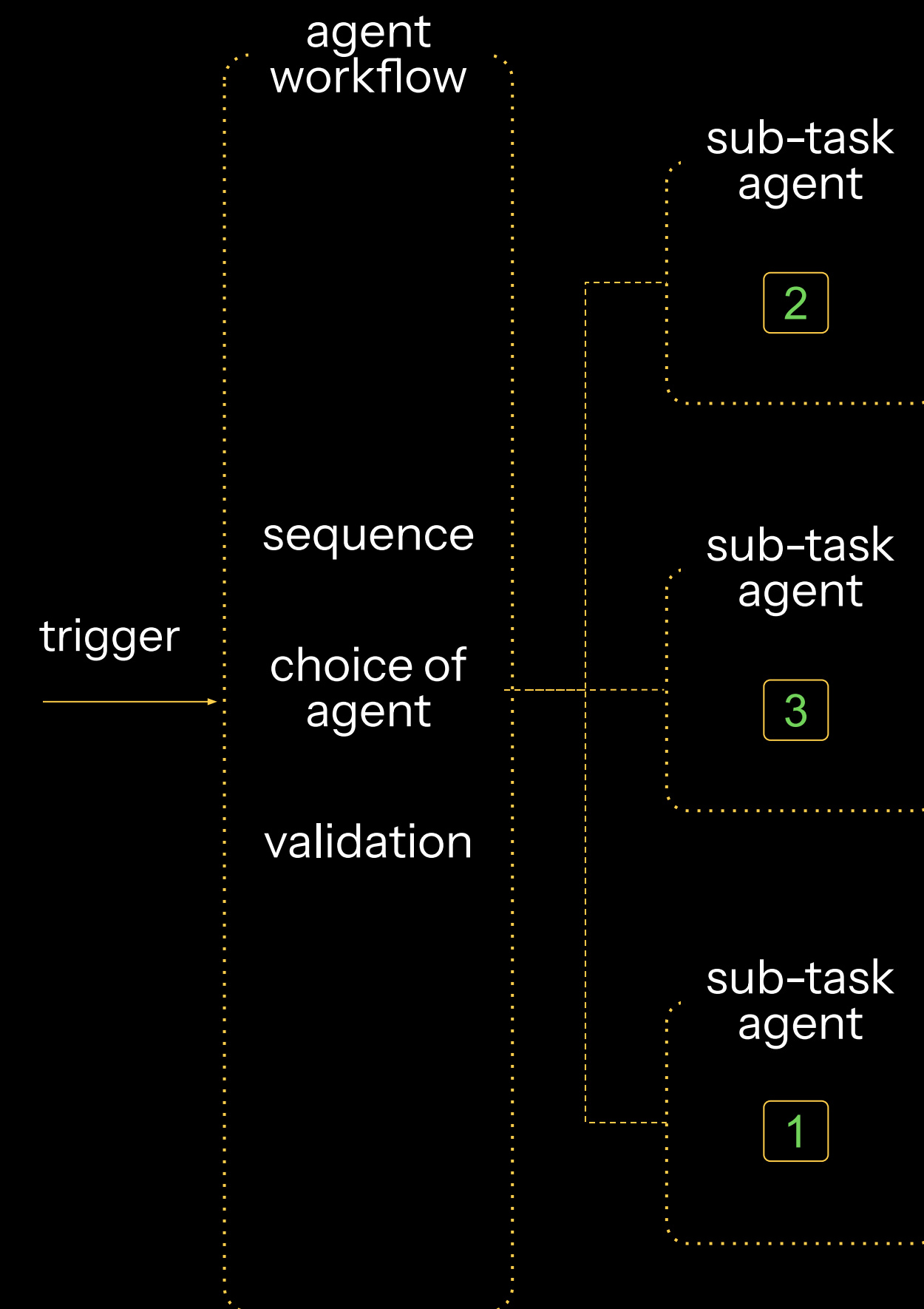
Agents are workflows

reliable execution of AI tasks with visibility into request / response data, built-in retries, and error compensation



Task chaining

AI agents break complex workflows into smaller, composable steps

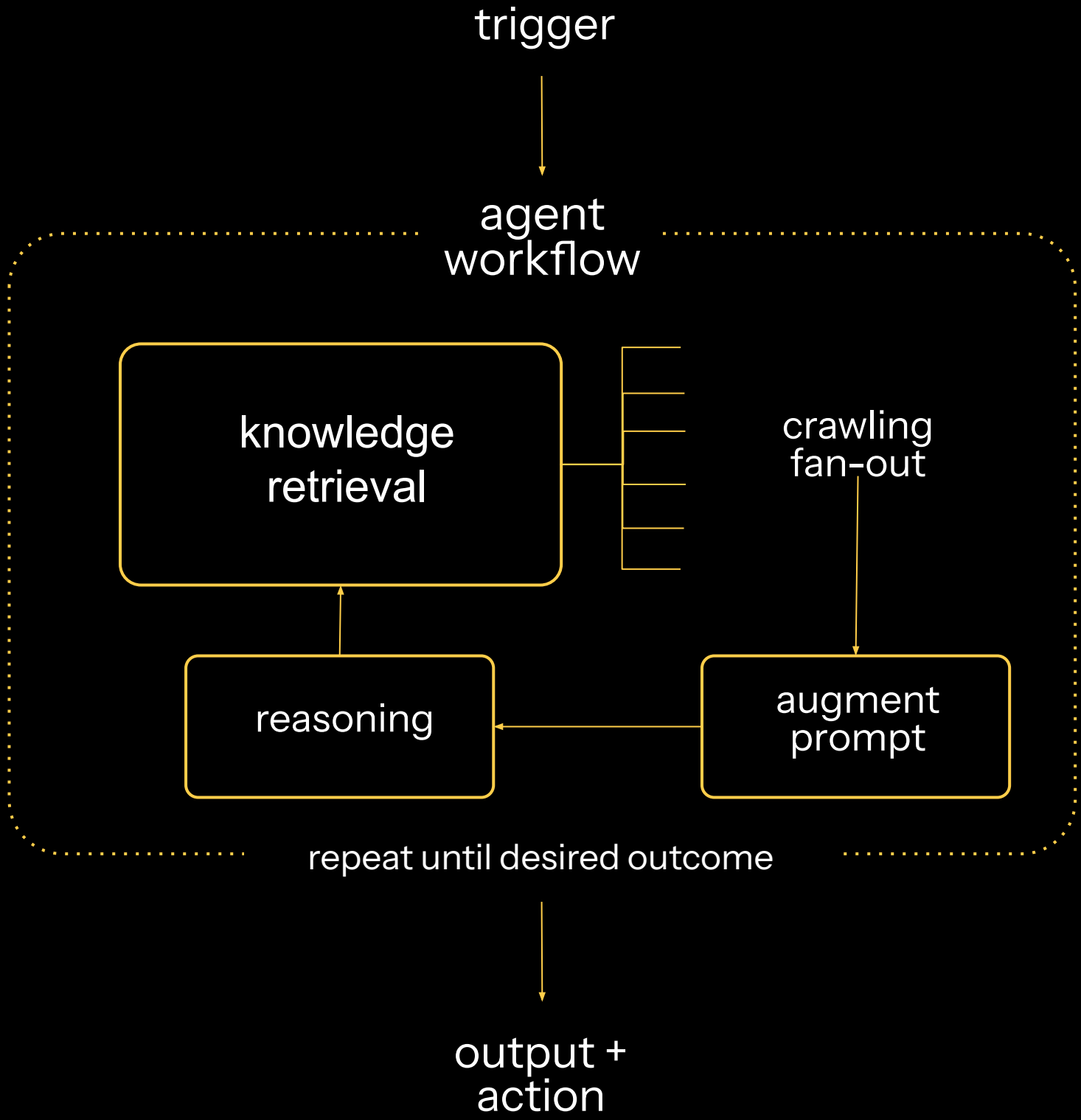


Agent types orchestrate **levels of agency**

De-coupled, event-driven patterns and control loops

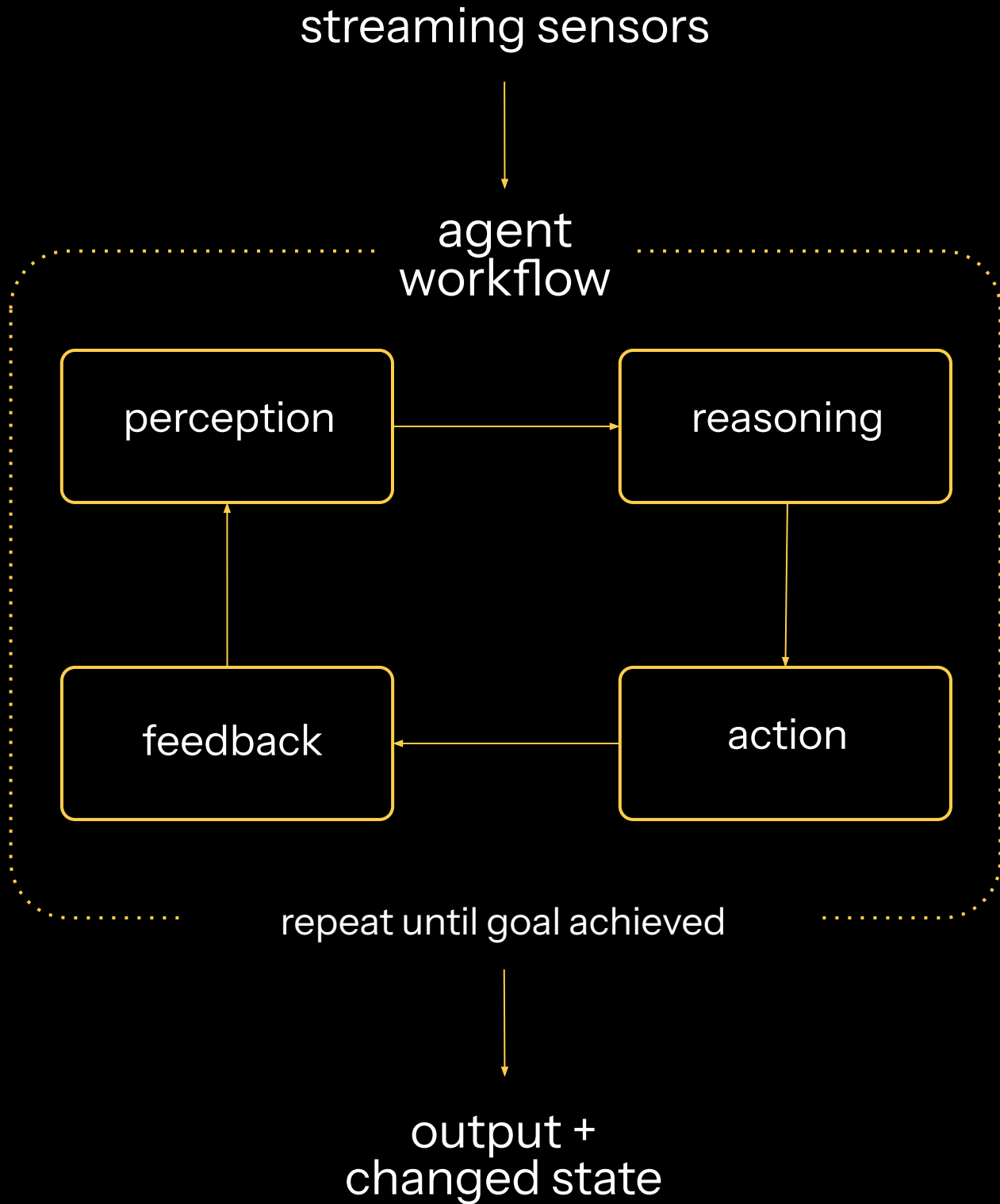
Retrieve - augment

agents that combine external knowledge with reasoning and action



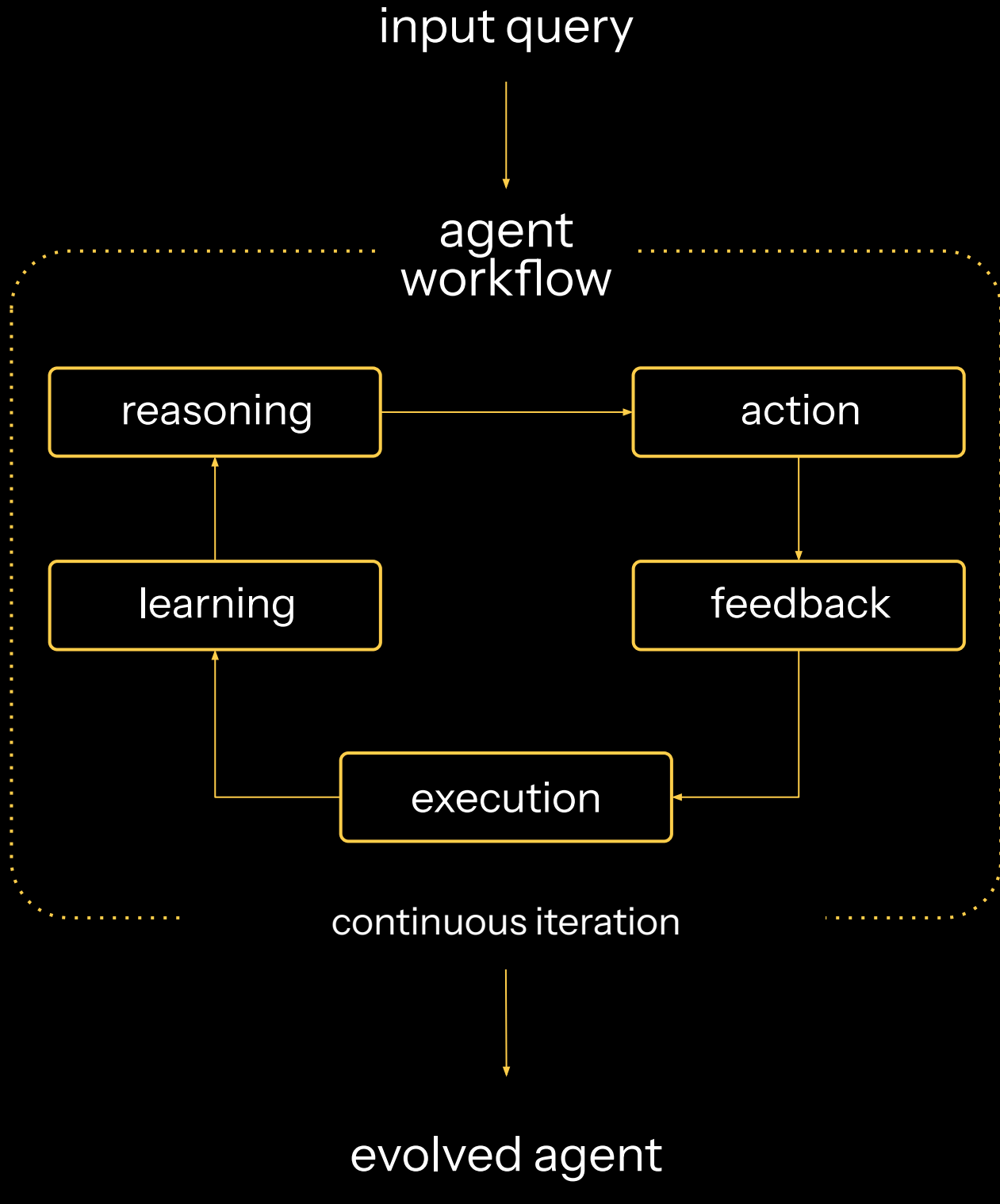
Environment controllers

control environments in real-time for robotics, edge, and automation



Self learning

agents that improve themselves over time through self-reflection and environment adaptation

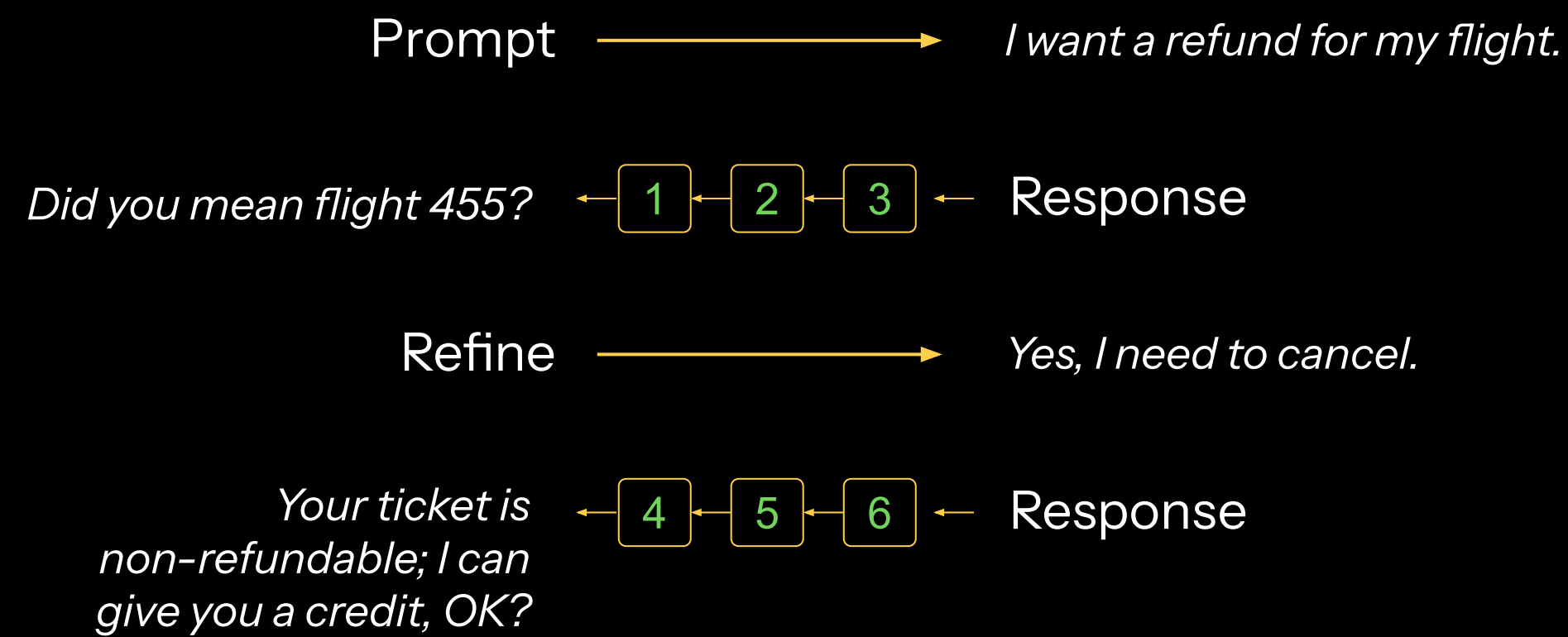


Conversations are **stateful**

Context and conversation database now a part of the agentic stack

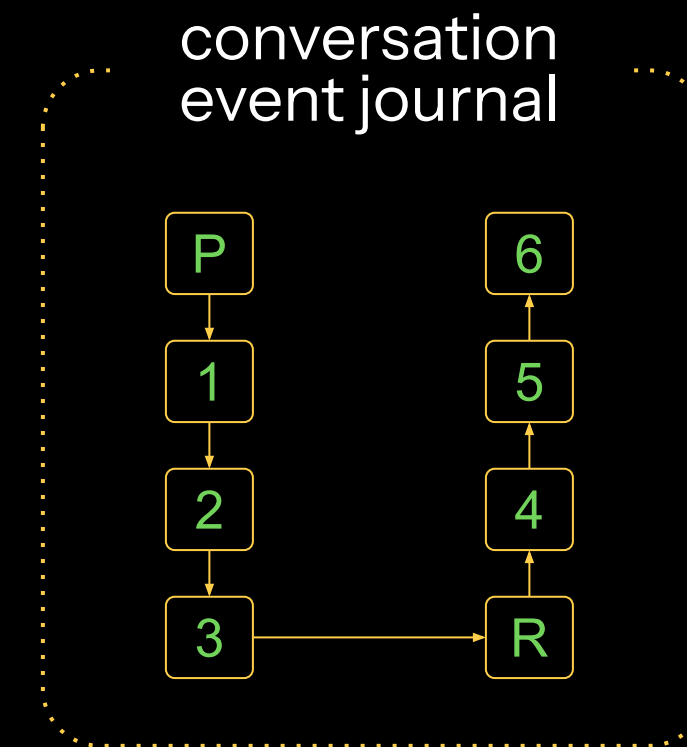
Conversations are ongoing

each iteration
adds context



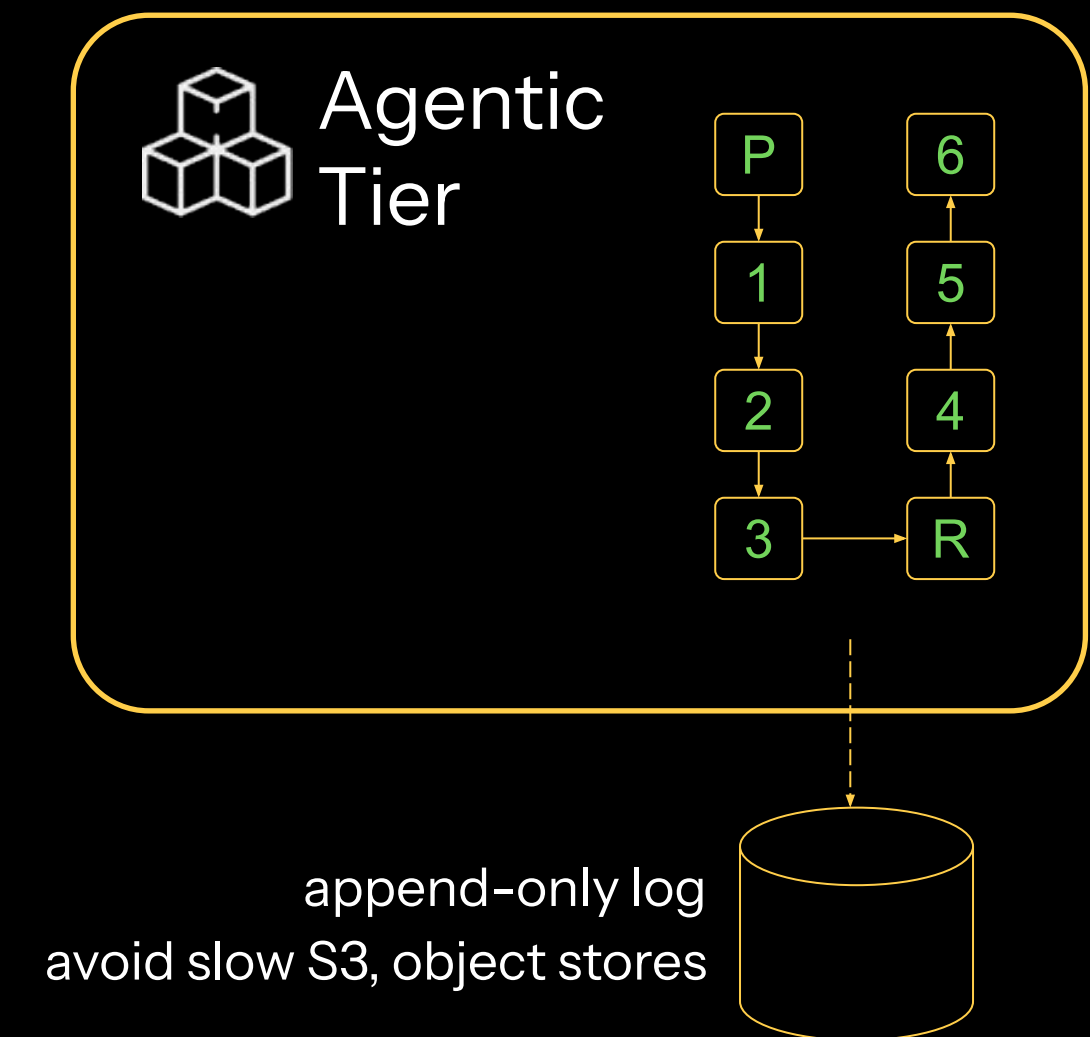
Conversational sessions

journalized sequences
for context and recovery



Conversational persistence

in-memory, durable journals
for speed + resilience



Agentic AI augmentation cycle

Agents slow down on each iteration as context grows

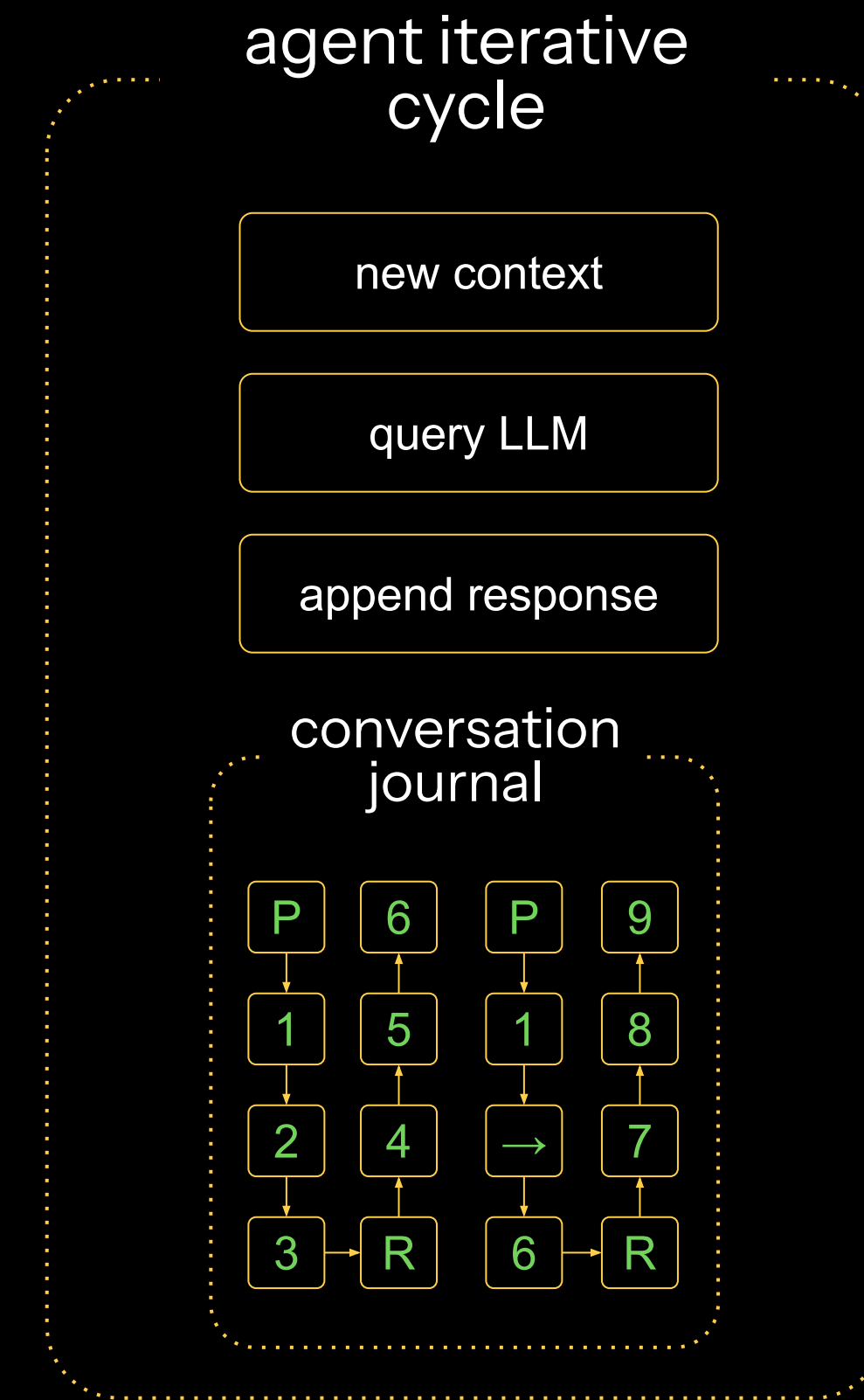
Agents start fast

small prompts, small conversations generate quicker responses



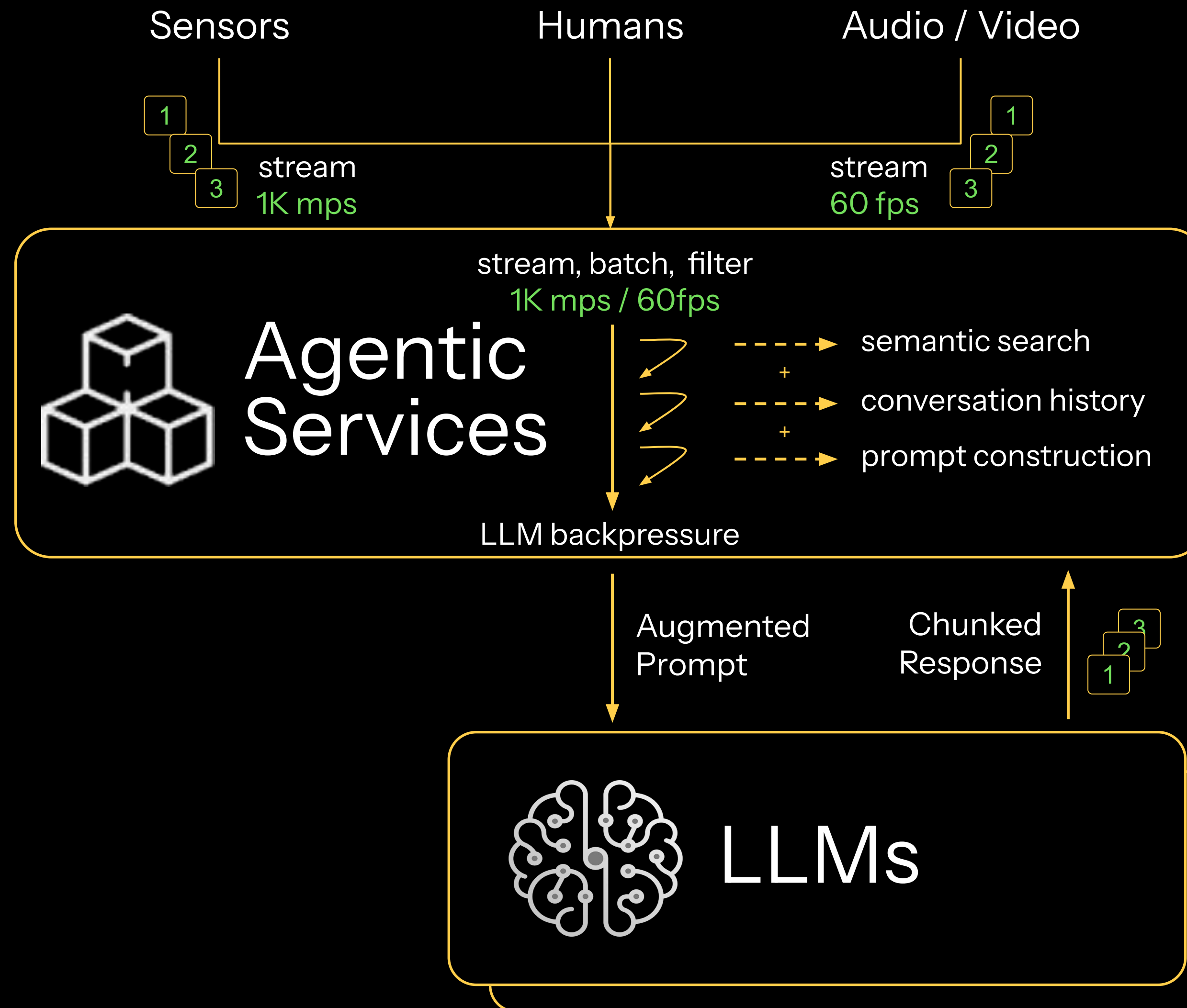
Agent iterations grow slower

Conversations and prompts grow, eventually hitting LLM token cap



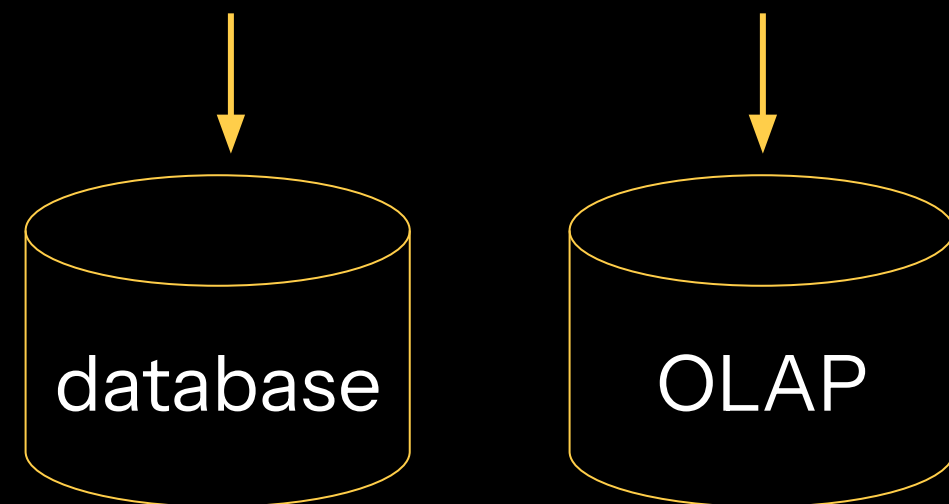
Augment at streaming speeds

Agents augment from a continuous stream of inputs without overloading themselves or their LLMs

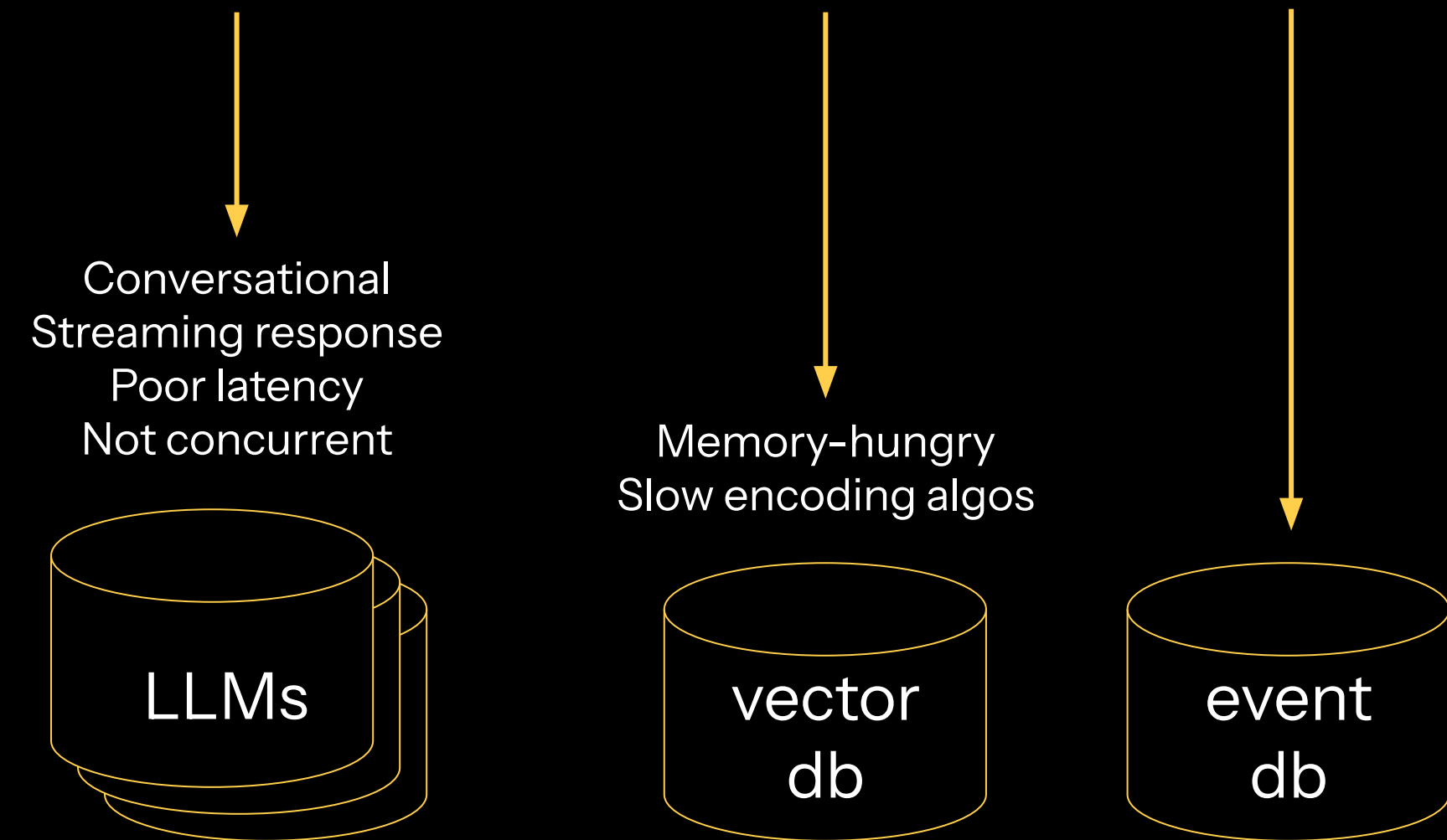


From n-tier to **a-tier** architecture

Humans + devices augmented with dozens of agent assistants that never sleep



TPS	thousands	hundreds
p(99) latency	10-50ms	50-300 ms



TPS	100x	5x	100x
p(99) latency	150 - 3000ms	50-200ms	5-150ms

Agentic scale **requires efficiency**

More txs: each slower, less predictable and more costly

	SaaS	Agentic
Users	billions	20x
TPS	10,000	100x
p(99) Latency	10-80ms	15-400x
Cost / LLM tx	cheap	10-10,000x

Mar 25: the best performing LLM @ 86% MMLU accuracy costs \$98 / 1M tokens, or ~850,000x more expensive than the average database transaction. The worst performing LLM @ 36% MMLU accuracy costs \$.01 / 1M tokens, or 7x more expensive.

Bumpy path from POC to production

52%

fail to reach
production

8+ months

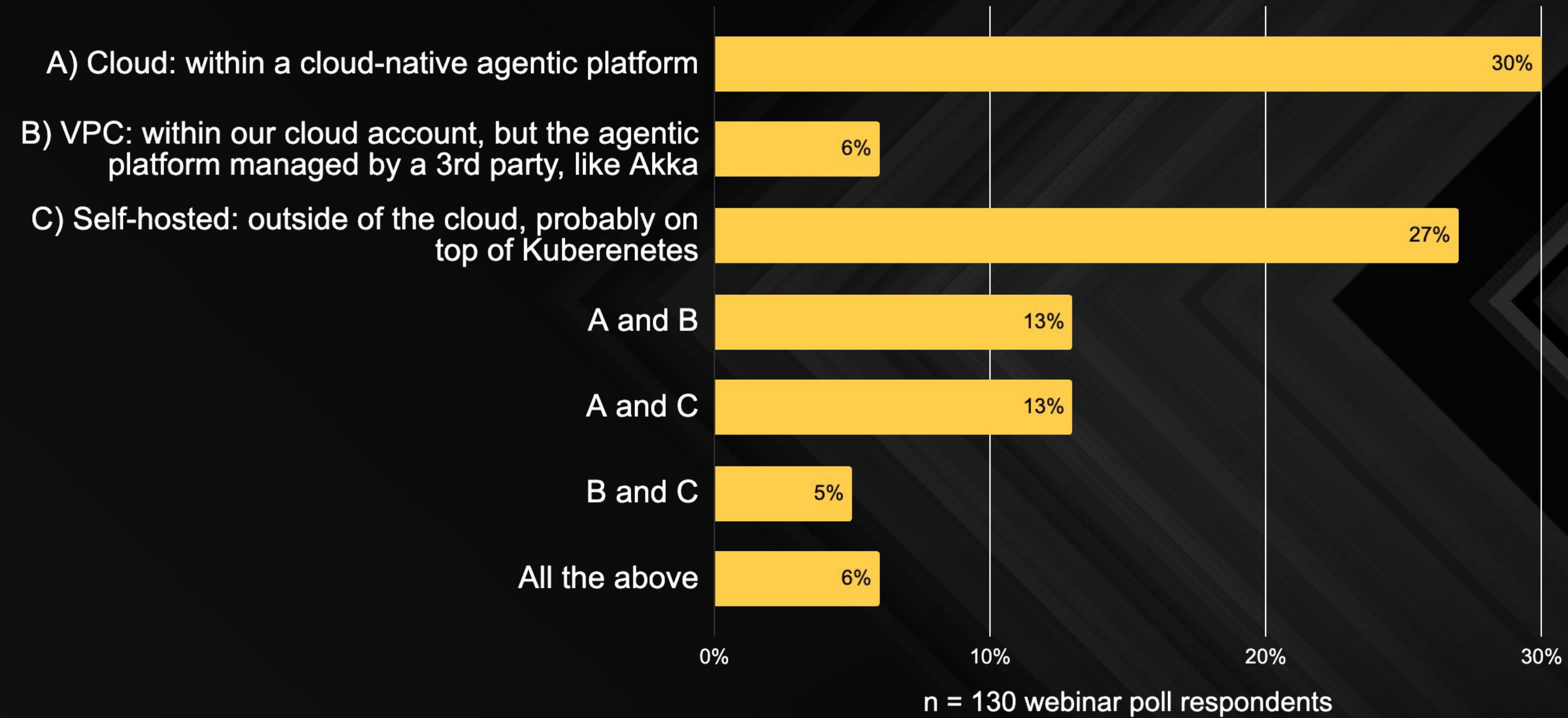
POC to
production

“Leaders reported that only 48% of AI POCs (Proof Of Concept) make it into production, and they take an average of 8.2 months to go from POC to production.”

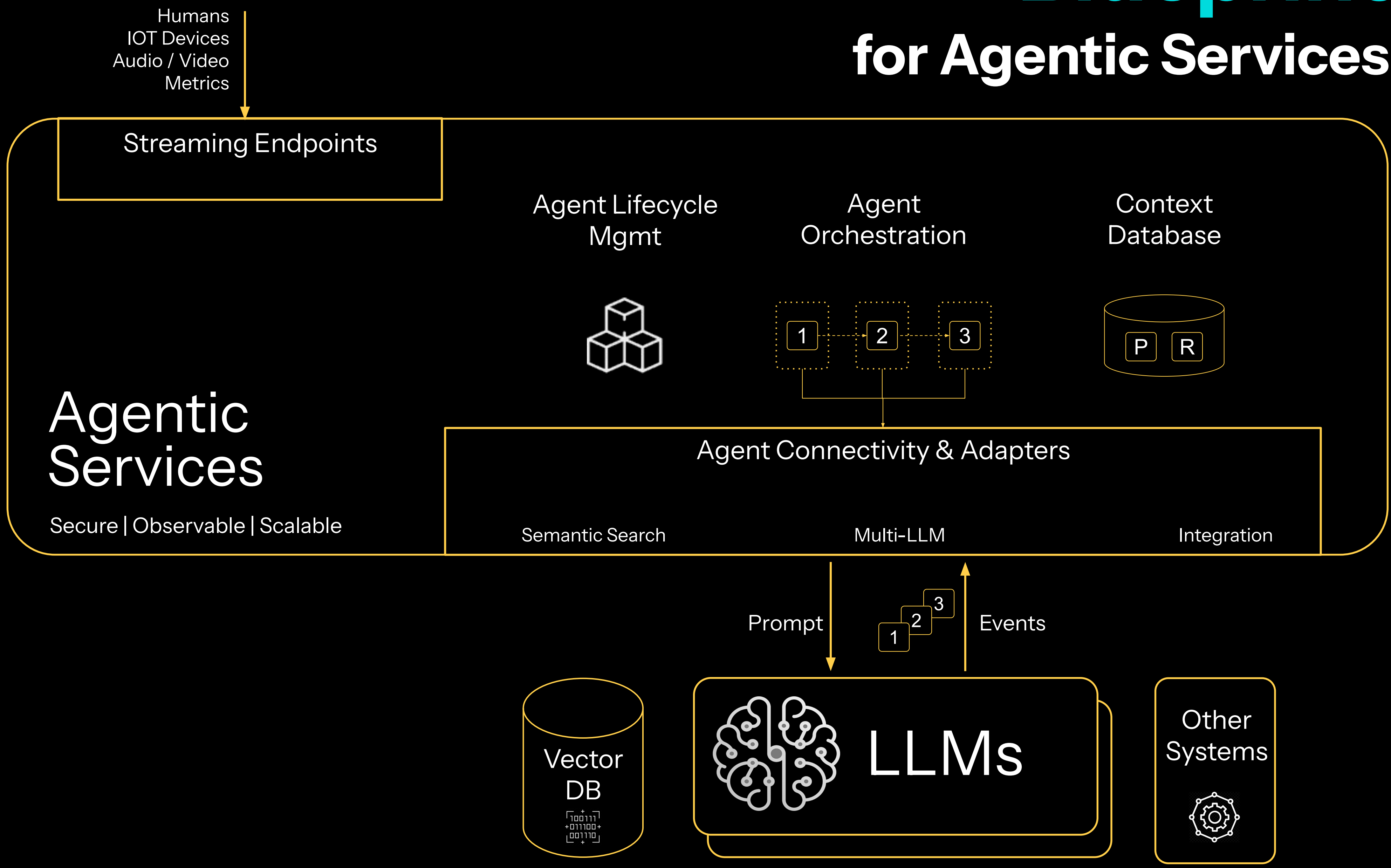
Gartner

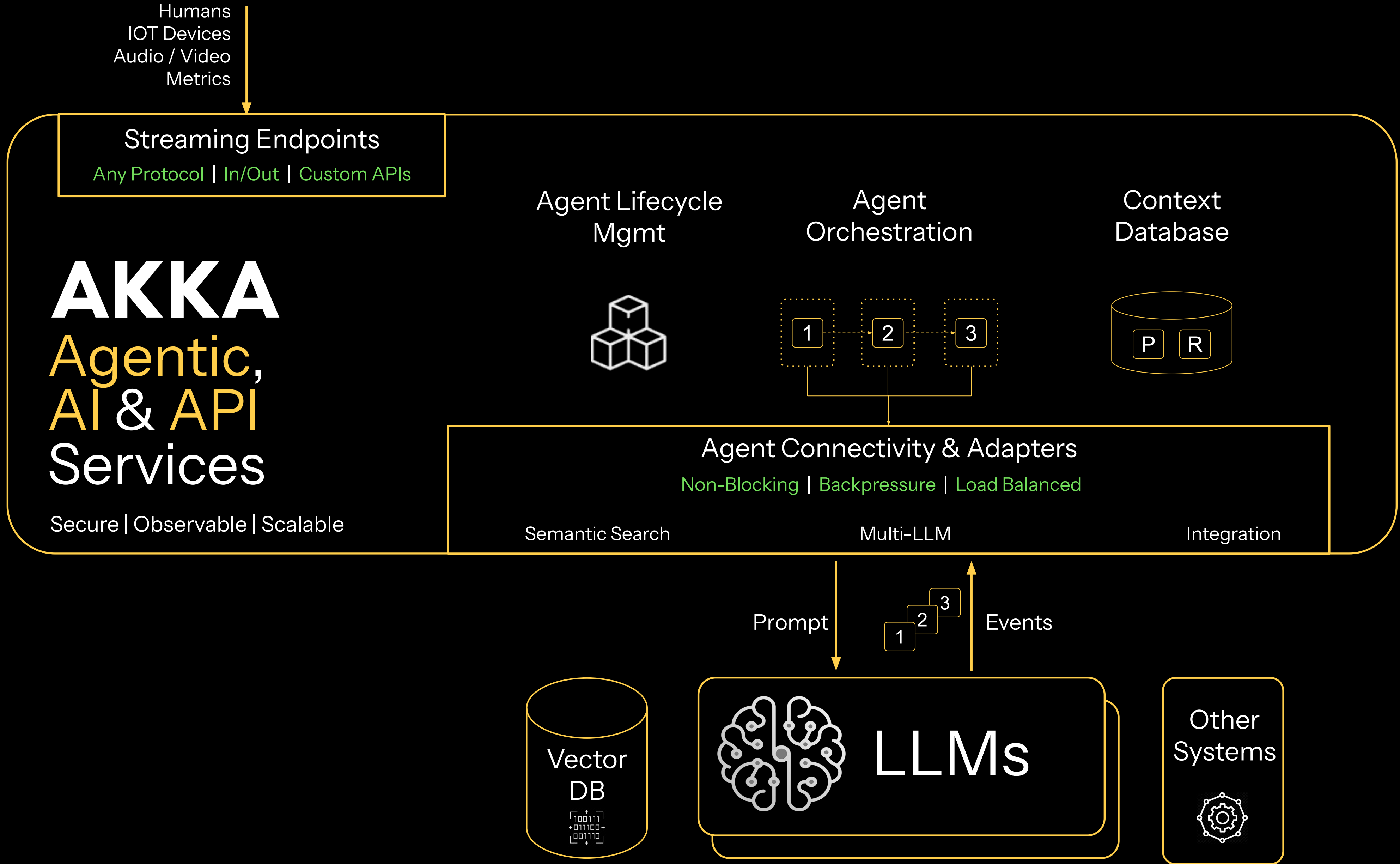
Poll question #3

Where are you in your agentic journey?



Blueprint for Agentic Services





AKKA

Agentic, AI & API Services

Secure | Observable | Scalable

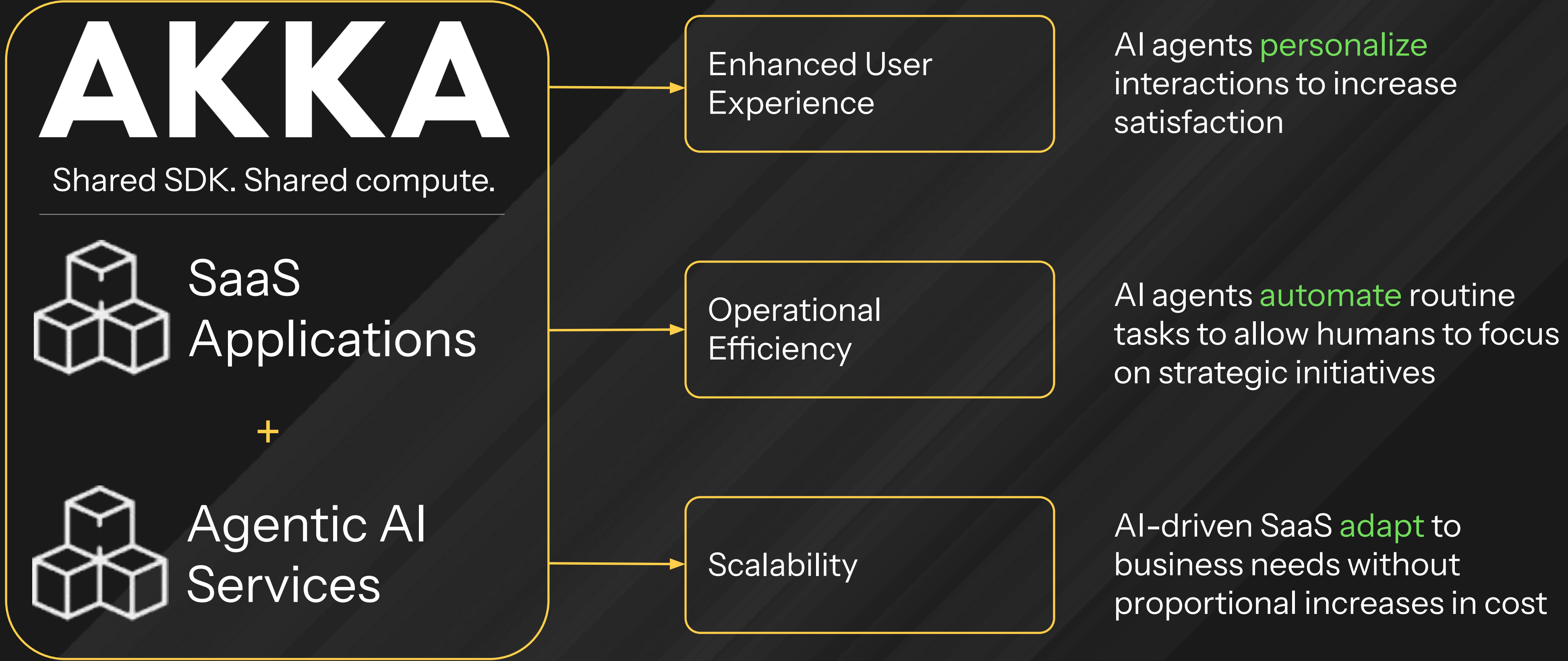
Efficient
70% less compute
API + agentic combo

Elastic
5M TPS
akka clustering

Agile
Prod in days
SDK + ops envs

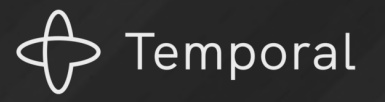
Resilient
0-0 RTO/RPO
multi-region,
multi-master data
replication

Akka **accelerates delivery** of agentic AI apps



avoid the **workflow island** - orchestration without streaming, context database, or custom API endpoints

avoid the **framework trap** - dev tools with locking, concurrency, & memory not suited for 24/7 ops



The Akka **agentic advantage**

- ✓ Agentic, AI, apps & data
- ✓ Hardened runtime
- ✓ Simple, expressive SDK
- ✓ Multi-region
- ✓ Automated ops

Streaming endpoints

- Shared compute: agentic co-execution with API services
- HTTP and gRPC custom API endpoints
- Custom protocols, media types, and edge deployments
- Real-time streaming ingest, benchmarked to over 1TB

Context database

- Agentic sessions with infinite context
- Context snapshot pruning to avoid LLM token caps
- In-memory context sharding, load balancing, and traffic routing
- Multi-region context replication
- Replication filters for region-pinning user context data
- Embedded context persistence with Postgres event store

Agent connectivity & adapters

- Non-blocking, streaming LLM inference adapters with back pressure
- Multi-LLM selection
- LLM adapters & 100s of ML algos
- Agent-to-agent brokerless messaging
- 100s of 3rd party integrations

Agent orchestration

- Event-driven runtime benchmarked to 10M TPS
- SDK with AI workflow component
- Serial, parallel, state machine, & human-in-the-loop flows
- Sub-tasking agents and multi-agent coordination

Agent lifecycle management

- Agent versioning
- Agent replay
- Event, workflow, and agent debugger
- No downtime agent upgrades

2B people experience Akka daily

SMILE

A fast ML engine with 100s of ML & LLM inference, powering Google Earth

400K downloads / mo
6K GitHub stars

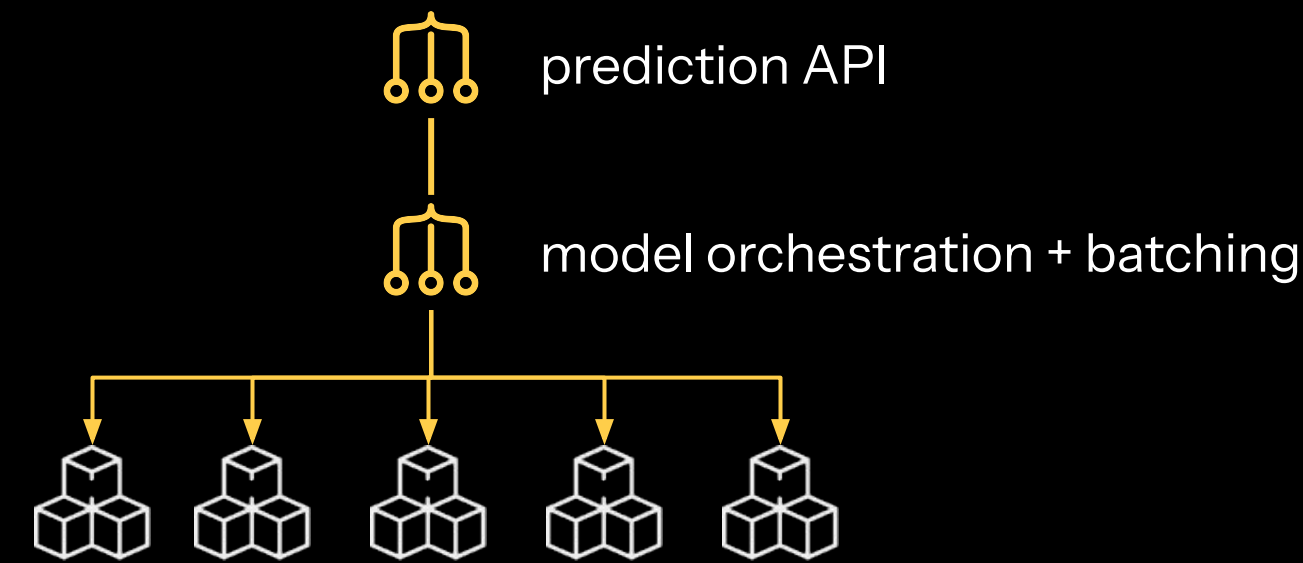
“Akka is used for streaming and back pressure - critical for hosted AI API inference. Akka enables event-driven inference exposed as HTTP efficiently, with low latency.”

Haifeng Li – maintainer

Swiggy

API-driven predictions with multi-model fan-out and ultra-low latency

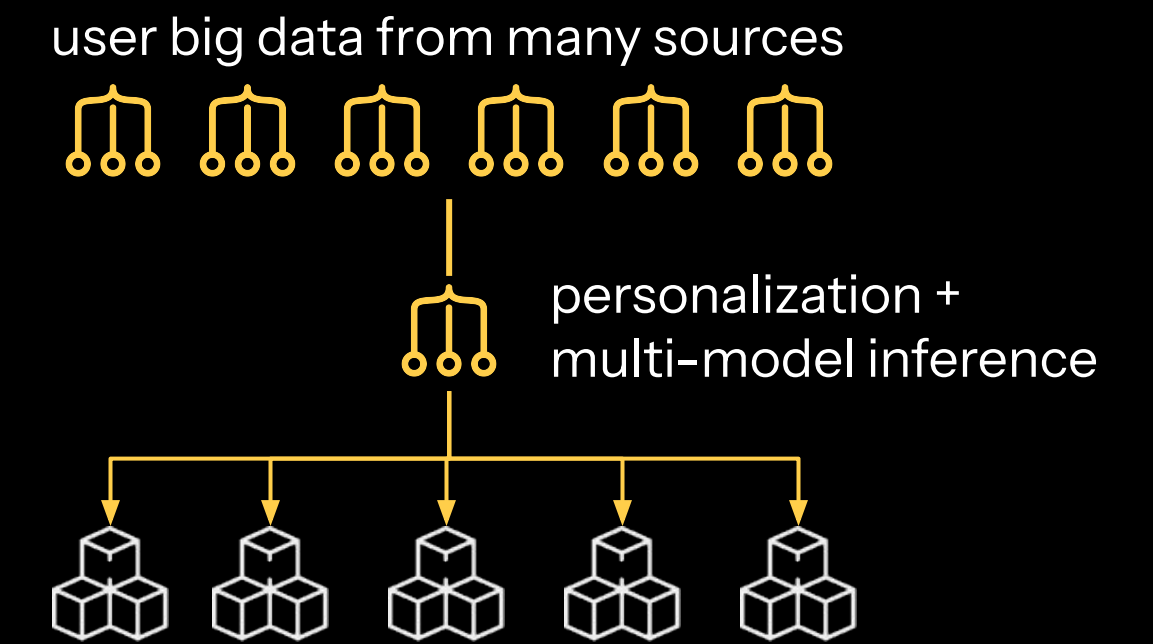
3+ million TPS
71ms p(99) latency



Tubi [Fox]

Tubi applies ML models to real-time streams of data with in-memory, durable journals

2 month time to delivery



Horn

“Zero problems” augmenting high-performance audio and video streams on demand

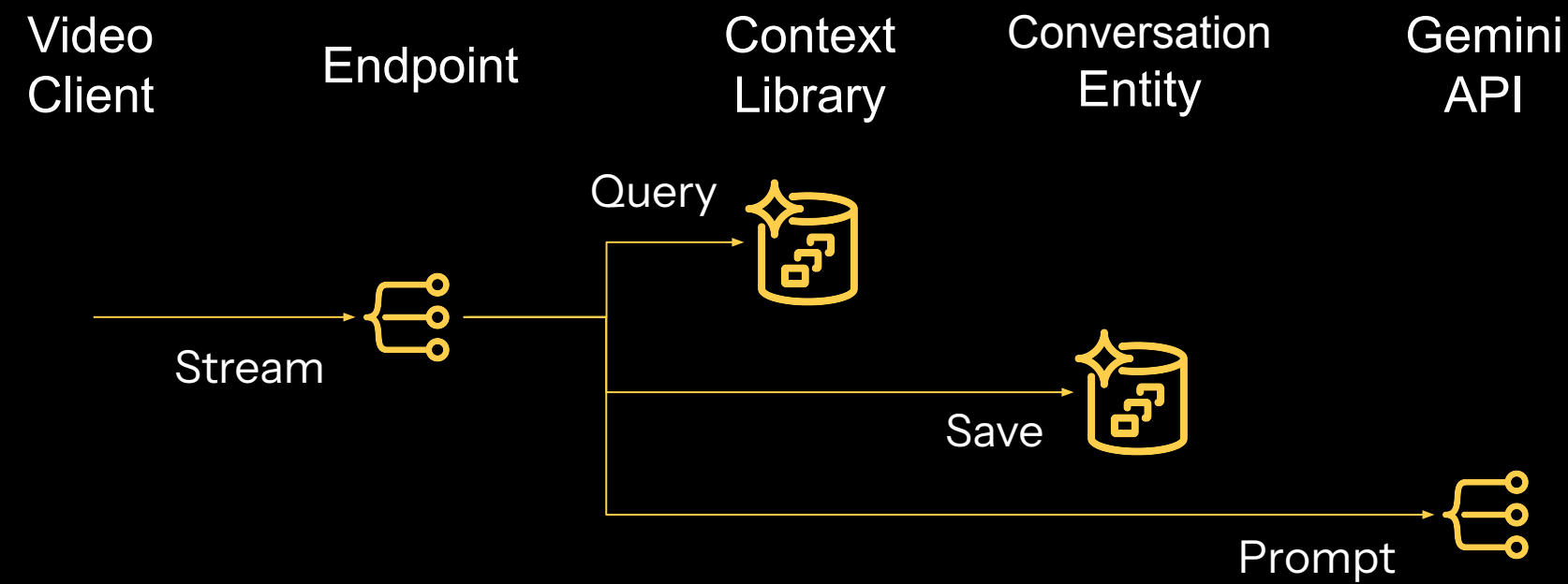
Tomasz Wujec – Lead Developer

Coho AI

“With Akka, we got to market 75% faster compared to other agentic solutions we had considered.”

Michael Ehrlich – CTO

Streaming Video Demo



Endpoint	gRPC API for receiving video
Context Library	Database of augmentation contexts saved as an Akka entity
Conversation Entity	Database of responses from Gemini
Gemini API	Google's API entry point

Resilience

2x data redundancy

1 multi-cloud region; local data backup; add 2nd region for replication
 99.9999% SLA for your apps → apps running across regions are nine-nines ready

n/a ms
 failover RTO

0ms
 data RPO
 Akka resilience guarantee - indemnities for reliability failures

Velocity

145 LOC
 2 components
 gemini protocol client
 4 integration tests
 private GCP region
 1 developer

2.5 days
 concept to delivery

Cost Efficiency

\$150 / day
 commodity cloud cost
 10K TPS potential w/ this config

1M TPS
 potential Akka write throughput
 21M tx per \$1 of cloud cost

Concept-to-production in 8 weeks

1. Choose your agentic architecture	→ RAG, cooperative multi-agent, environment controller, or self-learning
2. Select the right AI model	→ Prompt-based agents: GPT-4, Claude, Gemini, Mistra, Llama 2 → Embedding-based search agents: OpenAI Ada, Cohere, Google Vertex AI → Fine-tuned industry models: Falcon, Mixtral
3. Stand up agentic platform regions	InfoSec Review - Akka meets 19 levels of compliance including SOC 2 type 2 → Cloud: Akka Serverless → Edge: Akka Edge → Private: Akka BYOC
4. Stand up AI inferencing	→ Cloud AI: OpenAI API, AWS Bedrock, Azure AI, Google Vertex AI → Self-Hosted AI: Ollama, vLLM, TGI → On-device AI: GTP4All, LM Studio
5. Build, test, debug and optimize	→ Build agents and agentic services offline with Akka's SDK → Add human-in-the-loop features for oversight → Run real-world performance, functional, and penetration simulations
6. Deploy and observe	→ Setup API rate and cost limits to prevent abuse → Record, track, and export performance or traces → Monitor AI behavior for hallucinations or errors

Agentic is **real**

Let's make it **real for you**



concept



proof



48 hours

Live Q&A

**Thank
You**

AKKA